



C'È POSTO PER TE

Information Service
and
House Mediation
for Foreign Citizens

progetto cofinanziato da



UNIONE
EUROPEA



MINISTERO
DELL'INTERNO

Fondo Europeo per l'integrazione di cittadini di paesi terzi

Appointments are by
telephone



388 47 60 981



sportellocasa2014@libero.it

Time:

Wed: 12:00-16:00

Thu: 15:00-18:00



CONSORZIO
INTERCOMUNALE
SERVIZI SOCIO
ASSISTENZIALI

C I S S A B O



Caritas



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WHAT IS OFFERED

- Information on laws, opportunities and benefits.
- Help in solving bureaucratic notches, tips to keep your home clean and in good condition.
- Advice on the possible types of house contracts
- Information on the procedure for eviction (for accrued debts and for the termination of contract).
- Help in finding housing solutions.
- Mediation between landlord and tenant in case of misunderstanding or conflicts.
- Time bank (The possibility of offering your time in exchange for service received).
- Promoting 'good neighbourliness'.

TO WHOM

Citizens and foreigners families and house owners.

HOW

Through **contracts** and **agreements** and the needs of both the tenants and owners must be taken into account with the presence of a **dedicated operator**.

WHAT IS REQUIRED.

The tenants are required to participate in meetings that are aimed towards the good use of their homes, and adherence to time bank. The landlords are required to make available their time in order to experiment new ways of valorising their properties.